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| --- | --- | --- | --- |
| Use Case ID: |  | | |
| Use Case Name: | Modify Personal Information | | |
| Created By: | Tee Ting Yi | Last Updated By: |  |
| Date Created: | 10/2/2015 | Date Last Updated: |  |

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| --- | --- |
| Actor: | Customer |
| Description: | The user is able to select which personal information stored on the server they want to modify. |
| Preconditions: | The user must be logged in to their account. |
| Postconditions: | The user proceeds to change his/her personal information. |
| Priority: | Medium |
| Frequency of Use: | 0-1 times/login |
| Flow of Events: | 1) User selects either changing the account password or changing the contact information.  2) User proceeds to the page to enter the new information. |
| Alternative Flows: |  |
| Exceptions: |  |
| Includes: | 1) Change Password  2) Change Contact Information |
| Special Requirements: |  |
| Assumptions: |  |
| Notes and Issues: |  |

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| --- | --- | --- | --- |
| Use Case ID: |  | | |
| Use Case Name: | Change Password | | |
| Created By: | Tee Ting Yi | Last Updated By: |  |
| Date Created: | 10/2/2015 | Date Last Updated: |  |

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| --- | --- |
| Actor: | Customer |
| Description: | The user enters the new password in which will overwrite the current password of his/her account. |
| Preconditions: | The user must be logged in to their account. |
| Postconditions: | The new password is stored into the server. |
| Priority: | Medium |
| Frequency of Use: | 0-1 times/login |
| Flow of Events: | 1) User enters his/her new password.  2) User proceeds to the next page. |
| Alternative Flows: |  |
| Exceptions: |  |
| Includes: | 1) Update User Data |
| Special Requirements: |  |
| Assumptions: |  |
| Notes and Issues: |  |

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| --- | --- | --- | --- |
| Use Case ID: |  | | |
| Use Case Name: | Change Contact Information | | |
| Created By: | Tee Ting Yi | Last Updated By: |  |
| Date Created: | 10/2/2015 | Date Last Updated: |  |

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| --- | --- |
| Actor: | Customer |
| Description: | The user enters the new contact information, which is, their email or telephone number which will replace his/her current contact information stored in the server |
| Preconditions: | The user must be logged in to their account. |
| Postconditions: | The user proceeds to change his/her personal information. |
| Priority: | Medium |
| Frequency of Use: | 0-1 times/login |
| Flow of Events: | 1) User enters his/her new contact information.  2) User proceeds to the next page |
| Alternative Flows: |  |
| Exceptions: |  |
| Includes: | 1) Update User Data |
| Special Requirements: |  |
| Assumptions: |  |
| Notes and Issues: |  |

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| --- | --- | --- | --- |
| Use Case ID: |  | | |
| Use Case Name: | Update User Data | | |
| Created By: | Tee Ting Yi | Last Updated By: |  |
| Date Created: | 10/2/2015 | Date Last Updated: |  |

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| --- | --- |
| Actor: | Database |
| Description: | The database server updates the information of the user. |
| Preconditions: | The user must be logged in to their account. |
| Postconditions: | The new information entered replaces the original information stored in the server. |
| Priority: | Medium |
| Frequency of Use: | 0-1 times/login |
| Flow of Events: | 1) New personal information entered by the user replaces the original information stored in the server.  2) Other information that is unchanged remains the same. |
| Alternative Flows: | N/A |
| Exceptions: |  |
| Includes: | N/A |
| Special Requirements: |  |
| Assumptions: |  |
| Notes and Issues: |  |

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| --- | --- | --- | --- |
| Use Case ID: |  | | |
| Use Case Name: | Modify Appointment | | |
| Created By: | Tee Ting Yi | Last Updated By: |  |
| Date Created: | 10/2/2015 | Date Last Updated: |  |

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| --- | --- |
| Actor: | Customer |
| Description: | The user is able to select whether to change the date of a booked appointment or cancel the appointment altogether. |
| Preconditions: | The user must be logged in to their account. |
| Postconditions: | The user proceeds to modify his/her appointment |
| Priority: | Medium |
| Frequency of Use: | 0-1 times/login |
| Flow of Events: | 1) The system checks whether the user has a previously booked appointment stored in the database.  2) If no error is returned, user selects either change the date of the previously booked appointment or cancel the appointment.  3) User proceeds to the page to enter the new information. |
| Alternative Flows: |  |
| Exceptions: | 1) No previous appointment found in the database   * Return an error message which informs the user that he/she cannot cancel any appointments as there is none found. |
| Includes: | 1) Change Date  2) Cancel Appointment |
| Special Requirements: |  |
| Assumptions: |  |
| Notes and Issues: |  |

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| --- | --- | --- | --- |
| Use Case ID: |  | | |
| Use Case Name: | Change Date | | |
| Created By: | Tee Ting Yi | Last Updated By: |  |
| Date Created: | 10/2/2015 | Date Last Updated: |  |

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| --- | --- |
| Actor: | Customer |
| Description: | The user is able to change the date of a previously booked appointment. |
| Preconditions: | The user must be logged in to their account. |
| Postconditions: | The user proceeds to the confirmation page. |
| Priority: | Medium |
| Frequency of Use: | 0-1 times/login |
| Flow of Events: | 1) User selects the appointment in which he/she wants to change the date booked.  2) User proceeds to the page to enter the new information. |
| Alternative Flows: |  |
| Exceptions: | 1) The modified date is on the same day as the original appointment   * The modification will be rejected unless the new appointment is set on at least a day after the original appointment date. |
| Includes: | 1) Update Appointment Data |
| Special Requirements: | 1) The new date and time of the appointment is not allowed to be on the same day as the original appointment time.  2) A previous appointment is booked by the user. |
| Assumptions: | A previous appointment is booked by the user. |
| Notes and Issues: |  |

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| --- | --- | --- | --- |
| Use Case ID: |  | | |
| Use Case Name: | Cancel Appointment | | |
| Created By: | Tee Ting Yi | Last Updated By: |  |
| Date Created: | 10/2/2015 | Date Last Updated: |  |

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| --- | --- |
| Actor: | Customer |
| Description: | The user is able to cancel a previously booked appointment. |
| Preconditions: | The user must be logged in to their account. |
| Postconditions: | The user proceeds to the confirmation page. |
| Priority: | Medium |
| Frequency of Use: | 0-1 times/login |
| Flow of Events: | 1) User selects either changing the account password or changing the contact information.  2) User proceeds to the page to enter the new information. |
| Alternative Flows: |  |
| Exceptions: |  |
| Includes: | 1) Update Appointment Data |
| Special Requirements: | A previous appointment is booked by the user. |
| Assumptions: |  |
| Notes and Issues: |  |

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| --- | --- | --- | --- |
| Use Case ID: |  | | |
| Use Case Name: | Update Appointment Data | | |
| Created By: | Tee Ting Yi | Last Updated By: |  |
| Date Created: | 10/2/2015 | Date Last Updated: |  |

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| --- | --- |
| Actor: | Database |
| Description: | The database server updates the appointment information of the user. |
| Preconditions: | The user must be logged in to their account. |
| Postconditions: | The modified appointment data replaces the original data stored in the server. |
| Priority: | Medium |
| Frequency of Use: | 0-1 times/login |
| Flow of Events: | 1) Modified appointment data entered by the user replaces the original information stored in the server.  2) Other information that is unchanged remains the same.  3) The modified appointment is displayed for the user to review. |
| Alternative Flows: |  |
| Exceptions: |  |
| Includes: |  |
| Special Requirements: |  |
| Assumptions: |  |
| Notes and Issues: |  |